WORK FROM HOME SYSTEM REQUIREMENTS

Agero

LAPTOP OR DESKTOP COMPUTER

x Macs, Chromebooks, & Tablets Are NOT Compatible

- Windows 10 Operating System or above
- Processor Speed of 1.3Ghz or greater with 2 or more cores
- Internal RAM of 4GB or greater
- Free Storage to meet or exceed 20 GB
- 17+ inch monitor (you can use a TV)

HIGH SPEED INTERNET CONNECTION

x Mobile Hotspots Are NOT Compatible

- Password Protected
- Computer or Laptop is connected to high speed internet through a hard-wired connection to a modem/router
- Download Speed of 10 MBPS minimum
- Upload Speed of 3 MBPS minumum
- Latency of 120 MS (milliseconds) maximum
- Google Chrome 23 or higher, Mozilla Firefox 3 or higher

OTHER REQUIREMENTS

Mobile Device

capable of receiving and sending text messages

Headset

Wired with a working microphone

Webcam

VPN Usage Policy

*** You are not permitted to access the network using any hosted PC service. Software needs to be loaded directly to your physical machine. Ask your recruiter, trainer, or supervisor if you have any questions about this. If you have multiple people working for Agero in your home, you need to inform Agero and may be asked to provide additional information to support their use. Agero reserves the right to require employees to work from unique data locations (public IP endpoints). Access via a public VPN service is not permitted. If you subscribe to any VPN/Privacy Service or Proxy Service it needs to be disabled while you work. Ask your recruiter, trainer, or supervisor if you have any questions.*